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EXPRESS MAIL NO. EL961394221US  
Client/Matter No. 85899.0006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/001,947 Application of: David J. Jilk, et al. Filed: November 14, 2001 Art Unit: Examiner:  For: UNIVERSAL TASK MANAGEMENT SYSTEM, METHOD AND PRODUCT FOR AUTOMATICALLY MANAGING REMOTE WORKERS, INCLUDING AUTOMATICALLY TRAINING THE WORKERS	Attorney Docket No. WIDE-002  Confirmation No.:  Customer No.: <b>25235</b>          <b>RECEIVED</b> <b>APR 23 2004</b> <b>Technology Center 2100</b>
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CERTIFICATE OF MAILING BY EXPRESS MAIL

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The undersigned hereby certifies that the following documents:

- Revocation of Power of Attorney with New Power of Attorney and Change of Correspondence Address;
- Statement Under 37 CFR 3.73(b);
- Copy of Assignment;
- Certificate of Mailing by Express Mail; and
- Return Receipt Postcard

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